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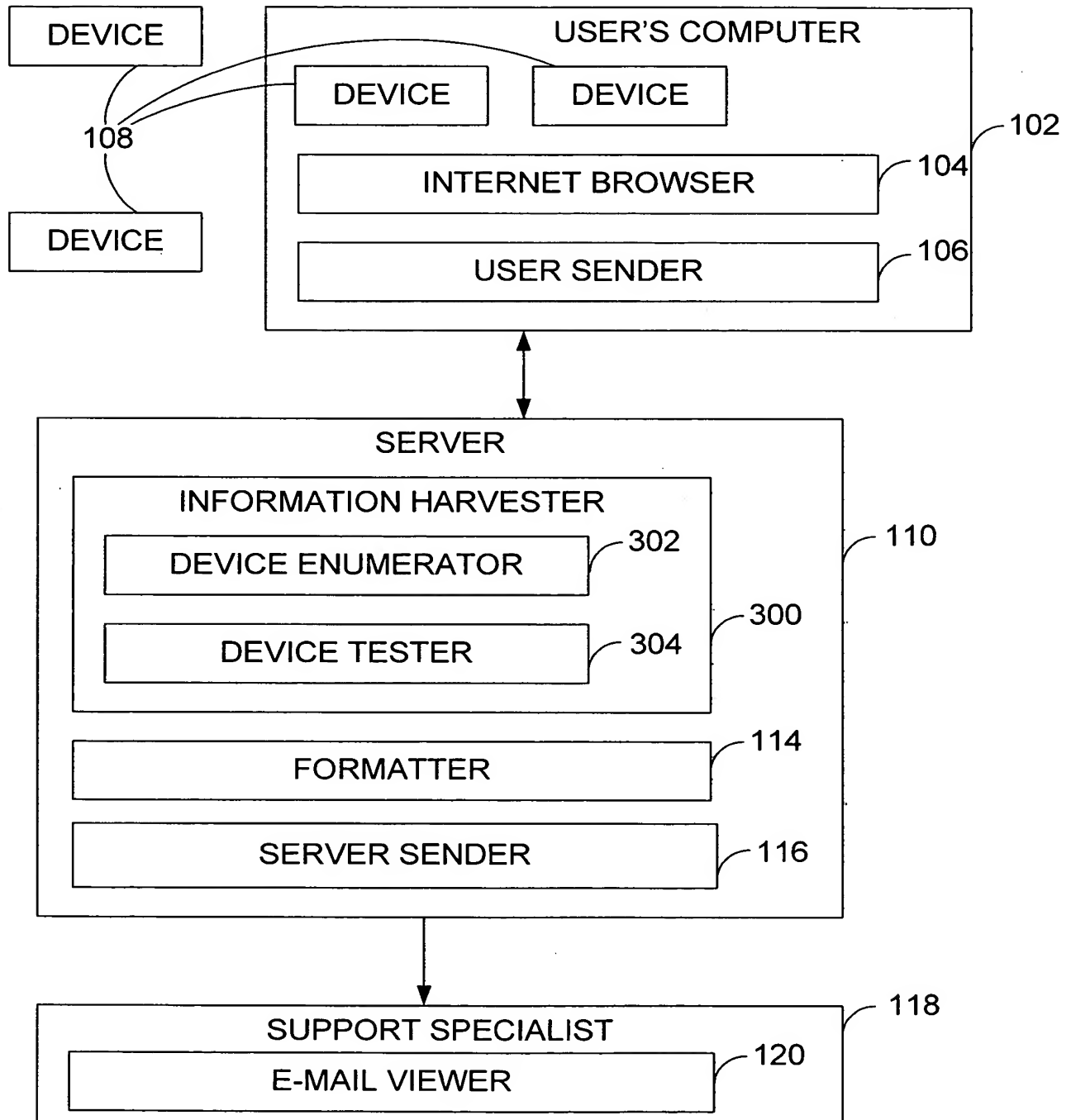


FIG. 1

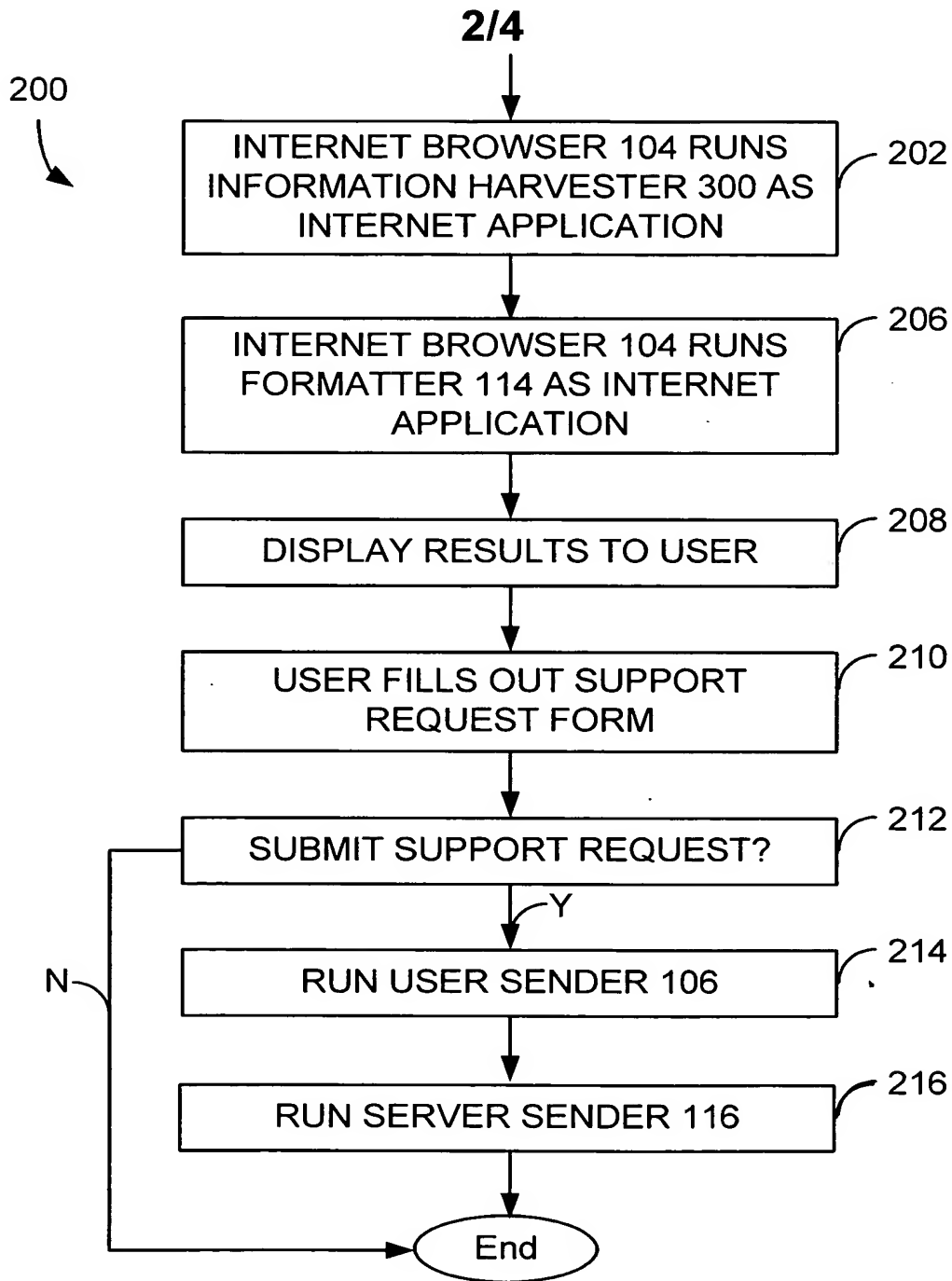


FIG. 2

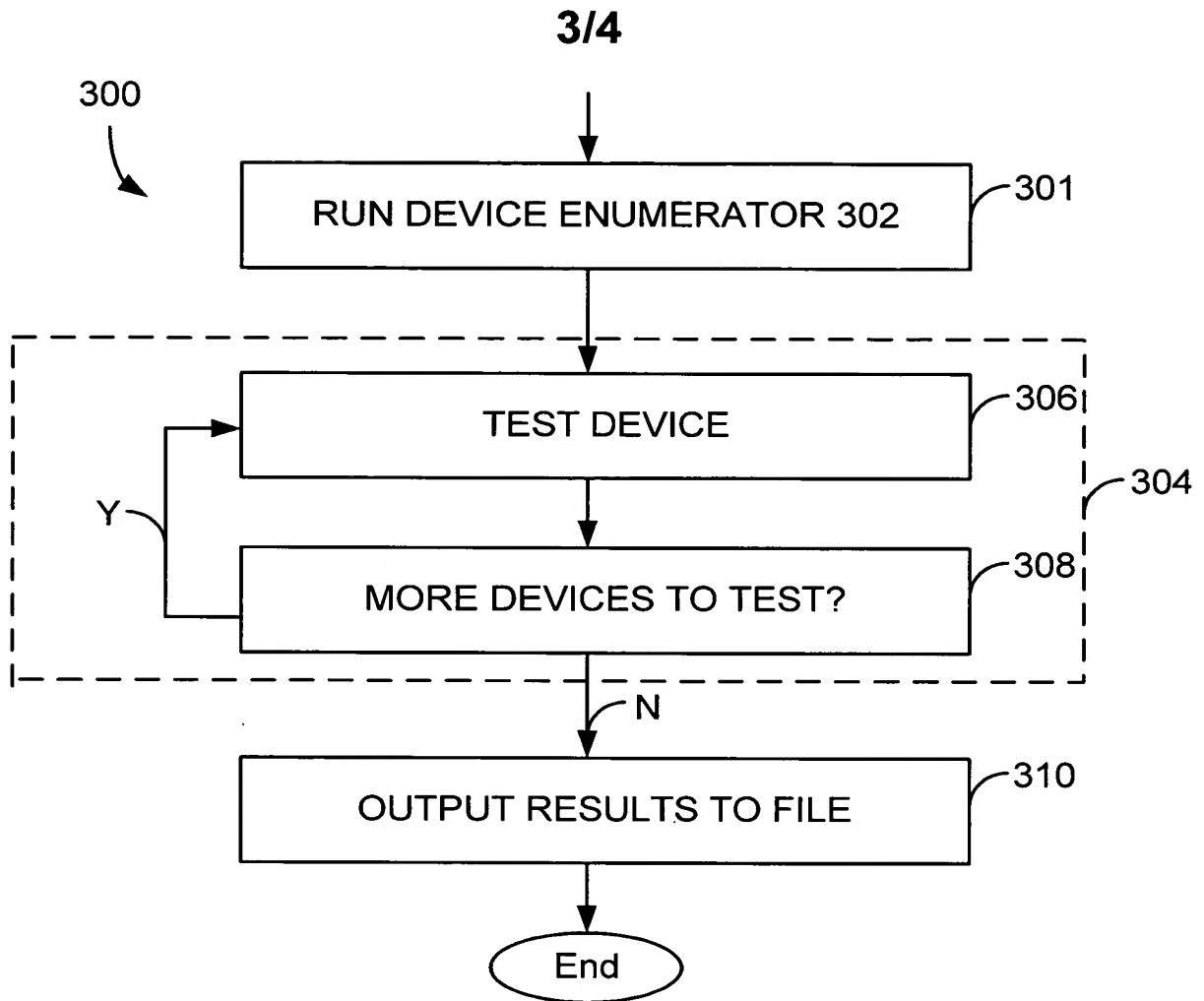


FIG. 3

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Please complete the information below and click submit to email this information along with the harvested data to the call agent.

Name

Email Address

Please describe your problem

SUBMIT

CANCEL

The following information has been harvested.

PointingDevice

DeviceID	Description	DeviceStatus	DeviceErrorCode

DiskDrive

DeviceID	Description	DeviceStatus	DeviceErrorCode

DesktopMonitor

DeviceID	Description	DeviceStatus	DeviceErrorCode

Network adapter

DeviceID	Description	DeviceStatus	DeviceErrorCode

FIG. 4